



VICKERY·MIDTOWN
DALLAS·TEXAS

RELIEF RESOURCES FOR VICKERY MIDTOWN RESIDENTS

SOURCE: Vickery Community Action Team and Vickery Meadow Youth Development Foundation (as of April 1, 2020 – updated continually)

Food

DALLAS ISD has changed to distribution of food on Thursdays only. They will give food for the whole week. Distribution is 10-1 at Tasby Middle School and Conrad High School.

The Vickery Food Pantry

8448 Walnut Hill (just east of Greenville, on Walnut Hill)

Wednesdays

1pm to 4pm

Thursdays

12 pm to 1pm

Saturdays

12 pm to 1 pm

Catholic Charities Food Trucks

1st site: Sunchase Square Apts.

7317 Holly Hill Dr.

1st & 3rd Wednesdays at 12:15 (next on April 1st)

2nd site: The back of Park Lane Terrace Apts, 6808 Larmanda St., behind the last apt. building

2nd & 4th Thursdays at 9:00am (including this next Thursday, March 26th)

3rd site: Location TBA 1st and 3rd Tuesday at 9:00am (beginning April 6th)

4th site: Location TBA) 1st and 4th Thursday at 9:00am (beginning April 2nd)

@Tasby Middle School- a pantry to serve Tasby families only.

Health

Healing Hands Ministries – The health clinic continues to operate and has added telehealth. They have stopped dental and vision. They take patients who have Medicaid, Medicare, insurance, those that are uninsured and insured. Located at Northwest Community Center and at Royal and Greenville. <http://healinghandsdallas.org/>

St. Vincent De Paul Pharmacy- continues to operate to provide free prescriptions. Located in Northwest Community Center, 2nd floor <https://svdpdallas.org/pharmacy/>

Vickery Health COPC This is a Parkland Clinic in the Costco parking lot on Park. They are open. <https://www.parklandhospital.com/locations/vickery-health-center-10>

Medicare and Medicaid

-Covers COVID-19 testing
-Covers Telehealth virtual check-ins
MUST CALL High Call Volumes
877-267-2323
<https://www.medicaid.gov/>

North Dallas Shared Ministries:

The Medical Clinic remains open from 7:00am-7:00pm Monday-Friday by appointment only, but few patients are seen on site. Most patient contact is by phone. 2. The Dental Clinic is open from 10:00am-1:00pm for walk-ins in need of emergency care/extractions. <https://www.ndsm.org/>

Mental Health

North Dallas Shared Ministries

The mental health clinicians continue to counsel their existing clients by phone or telecounseling. They continue to take-on new clients with initial intake by phone. <https://www.ndsm.org/>

Youth and Family Center is working on telecounseling. 214-553-8028

Dallas ISD Students and parents can reach a professional school counselor through the Request for Counseling Services links below. A member of the identified school counseling team will respond to requests for assistance.

Parents, guardians and staff who want to request the services of a school counselor in English should complete the request for counseling services form at <https://forms.gle/5m3gS85ErHjzUPbh7>.

Utilities and Internet

AT&T

Will not terminate services for the next 60 days-
Will waive late payments and fees -
Offer services if unable to pay bill
MUST CALL 800-288-2020 or 611 High Call Volumes

Charter Spectrum

-Free broadband and Wi-Fi for students K-12-Only for 60 days
-Must not already have internet access
-Opening free public hotspots for internet access
MUST CALL 1-844-488-8395

Dallas Water

Suspension on disconnections for next 60 days
-Payment arrangements are available
MUST CALL 214-651-1441 High Call Volumes

Verizon

-Will not terminate services for the next 60 days
-Will waive late payments and fees
-Offer services if unable to pay bill
MUST CALL 800-922-0204 High Call Volumes

Reliant

-Call 211 to find agencies who can aid through their CARE Program
-Clients need to call 1-866-RELIANT for payment extensions. Currently, there is a 5% fee to extend payments

Stream Energy

-Call customer service to make payment arrangements -888-685-POWER (7693)

Census

Census starts April 1. The deadline has been extended to August 14.

